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Sharp Propane Sets Standard for Homebuilder Partnerships with Launch of Builder Care™ Program

Builder Care by Sharp Propane is a comprehensive program for homebuilders that ensures delivery of a propane home that is reliable, comfortable and energy-efficient.

BASTROP, TEXAS -- Sharp Propane is once again setting the standard for customer service in the propane industry with the launch of its Builder Care™ program. Sharp specializes in designing propane energy systems that simplify construction and make a home more comfortable and energy efficient. The comprehensive program gives builders support, education and peace of mind in delivering a safe, high-quality and efficient propane home to their homeowners.

"Homebuilders deal with thousands of details that affect cost, timing and overall success of the project. By partnering with Sharp through Builder Care, builders know that the home's propane system won't be one of those details they have to sweat," said Steve McKay, Sharp Propane CEO. "Our Builder Care program involves more than just setting a tank. Our job is to provide a complete propane system for the home that is safe and dependable for the homeowner and on-time and on-budget for the builder."

The Builder Care program provides support for the homebuilder throughout the entire design and construction process including Propane System Design, Building Site Evaluation, Professional Installation, Inspection and Activation and Transition to the Homeowner. Sharp Propane brings the builder more than 60 years of experience of installing quality, efficient propane systems, helping assure the highest level of safety, quality and efficiency is achieved. And most importantly, Sharp Builder Care doesn't stop when the system is activated. Sharp goes the extra mile to ensure a smooth transition to the homeowner including completing all rebate paperwork, conducting homeowner walkthrough with trained propane professionals and establishing Sharp's Complete Care™ enrollment which delivers the only Always There™ Guarantee in the industry.

"We are dedicated to creating programs that fit the way our customers live. Making sure builders have the support they need to provide a safe and efficient propane system for the homes they build is only the beginning of our customer care program," said McKay. "Our builder partners choose Sharp not only because we do a great job for them, but also because they know we take exceptional care of their customers."

About Sharp Propane

Sharp Propane is a leading service provider of residential and commercial propane systems providing customers a green, safe and reliable energy source for the way they live and work. The Propane Professionals™ at Sharp are dedicated to being a customer-first company that is setting the standards for safety and service in the industry.

Sharp is the innovator of industry-revolutionizing programs such as Builder Care™ and the Complete Care™ customer service program, which includes the Always There™ Guarantee. These programs are direct results of Sharp's commitment to fuse their expansive industry expertise with their customer relationships in order to always deliver safety, comfort, care and convenience.

Sharp has been providing quality propane energy solutions to Texans for 61 years. Founded in 1949 in Smithville, Texas, Sharp is one of the largest propane dealers in the United States and the largest independent retailer in Texas. Sharp is headquartered in Bastrop, Texas with operations also in Austin, Bryan, Fort Worth and La Grange.

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