

## PROPANE PROFESSIONAL SPOTLIGHT

### Randy Rodriguez Service Technician, La Grange



#### What is your mission as Service Technician?

I've been with Sharp Propane for ten years, and as a Propane Professional, I take standards very seriously. Safety and service are very important, and Sharp is a step ahead of everyone else when it comes to taking care of our customers. You have to have pride in your work to do a good job. Do it with heart, and everyone benefits.

#### What's different about Sharp?

Sharp goes above and beyond the standard—and not just in the way we write and follow our safety and service guidelines. It's also in how we carry out our day-to-day business. Our Safety Checks are thorough. We triple-check all of our installations. And when we leave someone's house, we make sure they know how the system works, where the lines go, and how to shut off the gas, so if there's ever a problem, they know exactly what to do until we get there.

When we go out to see a customer, we're entering their home—we're stepping into their life—and we're very respectful of that by always treating them the way we'd want to be treated.

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– Randy Rodriguez,  
La Grange Service Technician

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#### Tell us a bit about you.

I coach youth football—and sometimes basketball—here in La Grange. Our football team won the championship last year. I don't have any kids, but I love working with them and being a mentor. It's fun. I love sports, and I love helping people.