

PROPANE PROFESSIONAL SPOTLIGHT

Interview with Mike Bodine, Austin Service Center Manager



What is your mission as Customer Service Center Manager?

I'm responsible for making sure our team can provide the highest levels of service possible for the greater Austin region, and to ensure that our technicians and drivers are in compliance with all the rules, regulations, and codes for safety and proper tank fills and installations.

What's different about Sharp?

As Propane Professionals, we stand behind our work and our word with a tenured team and one of the most advanced training programs in the industry. We're there for our customers, and our 24/7 Always There Guarantee for Complete Care customers truly means 24/7, whenever you need us.

How is the Austin area unique when it comes to propane service?

Many of Austin's surrounding areas don't allow above-ground tanks, and if you do have one it must be shielded. We are expert at finding the best location for a tank,

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– Mike Bodine, Austin Manager

sizing it, getting it underground and making sure it's protected. Doing this procedure correctly is a precision process—and makes the difference between a tank lasting 3-5 years or 20 years.

Tell us a bit about you.

I've been with Sharp for 5 years and I have 15 years' experience in the propane industry. I have a 10-year old daughter who has swum for UT Longhorn Junior Aquatics. I love motorcycle racing, running, racquetball and playing (but not usually winning) video games with my daughter.