

PROPANE PROFESSIONAL SPOTLIGHT

Interview with Conrad Corona, Delivery Supervisor at Sharp



What's your role at Sharp?

I'm the Delivery Supervisor, and I'm also cross-trained to be a driver. I build the delivery routes for our drivers to follow utilizing their handheld system.

What would you like people to know about you?

I'm a fun, easy-going guy, and sometimes kind of a jokester. I'm good with numbers, and I love going out on deliveries and getting to know our customers.

What would you like customers to know about Complete Care?

Our Smart Monitoring and Auto Fill features are very advanced. They are based on a mathematical formula. When we go into your house and do a safety check, we grab all the usage data from your appliances. We enter all that information into Sharp's Smart Monitoring system, which allows us to predict your projected propane usage. Our systems allow us to get within a 5% range. We're obsessed with accuracy.

What's important about the Always There™ Guarantee?

For our Complete Care™ customers, it means we take responsibility for checking your tank level, making sure your equipment is up to date and your tank is safe—so propane delivery is worry-free on your part. If you ever have any problems with your propane service, we're available 24/7 and ready to respond on a moment's notice.

What's the best thing about Sharp?

We don't cut corners. We take pride in everything we do. I work with professionals who love their jobs. I feel a sense of pride everyday when I step into my vehicle and look forward to seeing my customers.

“Our systems allow us to get within a 5% range of predicted usage. We're obsessed with accuracy.”

-Conrad Corona, Sharp Employee for 5-1/2 Years
